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Hello!

With thousands of potential hosting companies available, I'd like to thank you for stopping by QiQ to review our offering. Here at QiQ we are passionate about web hosting, we have been ever since we sold our first package in 1998.

All our accounts are activated instantly and come with a 30 day money back guarantee. We are therefore confident your search for an ideal hosting solution is over and would like to invite you to try us out with no risk. In the unlikely event our services do not meet your needs, drop us a line and we'll make a full refund. No quibble - no hassle.

I hope you will find the following pages helpful in assessing our services but if you have any questions, please contact us.

Sincerely yours,

A handwritten signature in cursive script that reads 'Pete'.

Peter Harris
Managing Director
QiQ Communications PTY LTD

The Basics



FEATURE	QIQ 4 EMAIL	QIQ 3 PREMIUM	QIQ 2 PREMIUM PLUS	QIQ 1 PLATINUM
30 Day Money Back Guarantee	√	√	√	√
Instant account activation	√	√	√	√
Online Control Panel (cPanel)	√	√	√	√
Disk Space	1,000 MB	1,000 MB	2,000 MB	4,000 MB
Bandwidth (Monthly Quota)	10,000 MB	10,000 MB	20,000 MB	40,000MB
Web Builder (rv site builder)			√	√
Email Features				
9999 POP3/IMAP Email Boxes	√	√	√	√
9999 Email Forwarders	√	√	√	√
9999 Mailing lists	√	√	√	√
9999 Auto Responders	√	√	√	√
9999 Spam Filters	√	√	√	√
Authenticated SMTP Relay	√	√	√	√
Web Mail	√	√	√	√
Scripting & Databases				
Perl, CGI, PHP5, Python, Ruby		√	√	√
Front Page Extensions, SSH			√	√
mySQL Databases		5	9999	9999
Support				
Searchable Online Support Database	√	√	√	√
Online Forum	√	√	√	√
Prompt Email Support	√	√	√	√
Telephone Support	Optional	Optional	Optional	√

Account Utilities



FEATURE	QIQ 4 EMAIL	QIQ 3 PREMIUM	QIQ 2 PREMIUM PLUS	QIQ 1 PLATINUM
Account Utilities				
Scheduled Tasks (cron jobs)			√	√
Additional FTP Accounts			9999	9999
Sub Domains			9999	9999
Website Password Protection and IP Address Blocking		√	√	√
Backup your website		√	√	√
File Manager		√	√	√
Web Disk				√

Scheduled Tasks

Scheduled tasks allows you to enable programs to run automatically on the server, you can set your programs to run at a specific interval. Each account can run 3 scheduled tasks.

Additional FTP Accounts

Additional FTP accounts are most commonly used to give others access to an account for the purpose of sharing a web development project - without giving them control over the entire website.

Sub Domains

Sub domains allow you to have a new web address for separate areas of your website, for example you could have support.qiqcommunications.com and point this at your qiqcommunications.com/support/ directory. You can use sub domains in conjunction with additional FTP accounts, creating, in effect, simple hosting accounts with a sub domain and additional FTP accounts.

Website Password Protection and IP Address Blocking

This feature allows you to password protect a directory on your website. By keeping the password a secret you can let only people who have the password into this area. IP blocking allows you to block certain IP addresses from accessing your website

Backup your website

Download your website as a zip file, you can use this feature to make a regular backup of your website in case you lose any data.

File Manager

Our browser based file manager has a great range of features to help you manage your files and folders online including editing, deleting, moving, copying and uploading files.

Web Disk

The Web Disk allows you to easily drag and drop files to your hosting account. You can create a Web Disk login and access your Web Disk below. Once your Web Disk is configured, you can then drag and drop files to it just like they are part of your home computer. You can also navigate through the files in your hosting account just as you do the files on your local computer.

Website Reporting Resources



FEATURE	QIQ 4 EMAIL	QIQ 3 PREMIUM	QIQ 2 PREMIUM PLUS	QIQ 1 PLATINUM
Website Reporting				
Webalizer Graphical Statistics		√	√	√
AWStats Graphical Statistics			√	√
Raw Access Logs			√	√
Bandwidth Graphs				√
Latest visitors				√

Webalizer Graphical Statistics

Webalizer is a highly detailed and easily configurable web site statistics package that analyses the access log files that we automatically create for your website.

AWStats Graphical Statistics

AWStats is a powerful tool that generates advanced web server statistics, graphically. Contact support to have this feature activated on your Premium Plus or Platinum account.

Raw Access Logs

Raw Access Logs allow you to see who has accessed your site without the use of graphs, charts or other graphics. You can use the Raw Access Logs menu to download a zipped version of the server's access log for your site. This can be very useful when you need to see who is accessing your site quickly.

Bandwidth Graphs

When someone visits your website they use your bandwidth, our Bandwidth Statistics show you graphs and data on the amount of bandwidth you have used.

Latest Visitors

This function displays details of the last 300 people to have visited your site.

E-commerce



FEATURE	QIQ 4 EMAIL	QIQ 3 PREMIUM	QIQ 2 PREMIUM PLUS	QIQ 1 PLATINUM
E-Commerce				
Secure Server Access		Optional	Optional	Optional
Zen Cart			√	√
osCommerce Shopping Cart			√	√
CubeCart			√	√
Agora Shopping Card				√

Why not let us lend you a helping hand in getting your business online?

Secure Server Access

If you require a secure certificate to secure your web content or form submissions these are available at an optional charge.

osCommerce Shopping Cart

osCommerce Online Merchant is a complete online store solution that contains both a catalog frontend and an administration tool backend which can be easily installed and configured over a web-based installation procedure.

Zen Cart

Zen Cart is built by programmers and designers who understand the online selling process from start to finish. Zen Cart has included all the necessary tools required to build a successful online store and we are constantly improving and upgrading the software based on user requirements.

CubeCart

CubeCart is a fully featured ecommerce shopping cart solution used by over a million store owners around the world.

Great scripts easily installed

With over 50 great scripts waiting to be installed on your account with just a few simple clicks, there is sure to be something to add value to your website. Here is a selection of some of the more popular applications used by our clients.



JOOMLA!

One of the most powerful Open Source Content Management Systems. Easy to install and simple to manage.



WORDPRESS BLOG

A publishing system that allows you to easily create a complex blog, or web blog, on your site.



COPPERMINE

An online picture gallery with loads of great features you can customise to fit into your website.



PHP LIST

A powerful mailing list featuring multiple mailing lists and attachments.



SUGAR CRM

A powerful Customer Relationship Management application. Helps a business keep track of its relationships with its customers.



DRUPAL CMS

Drupal allows individuals or communities to publish, manage and organise a variety of content on a website.



OS TICKET

A widely used open source support ticket system.



DOT PROJECT

A web based project management application, designed to support project layout and control functions.



CRAFTY SYNTAX LIVE HELP

An Open Source live support solution that helps customers get in touch via your website.

Scripts Directory 1



FEATURE	QIQ 4 EMAIL	QIQ 3 PREMIUM	QIQ 2 PREMIUM PLUS	QIQ 1 PLATINUM
CGI/PHP Scripts via Fantastico				
Blogs				
b2evolution			√	√
Nucleus			√	√
WordPress			√	√
Classifieds				
Noahs Classifieds			√	√
Content Management				
Drupal			√	√
Geeklog			√	√
Joomla 1.5			√	√
Joomla			√	√
Mambo			√	√
PHP-Nuke			√	√
phpWCMS			√	√
phpWebSite			√	√
Post-Nuke			√	√
Siteframe			√	√
TYPO3			√	√
Xoops			√	√
Customer Relationship				
Crafty Syntax Live Help			√	√
Help Center Live			√	√
osTicket			√	√
PerlDesk			√	√

Scripts Directory 2



FEATURE	QIQ 4 EMAIL	QIQ 3 PREMIUM	QIQ 2 PREMIUM PLUS	QIQ 1 PLATINUM
Customer Relationship				
PHP Support Tickets			√	√
Support Logic Helpdesk			√	√
Support Services Manager			√	√
Discussion Boards				
phpBB			√	√
SMF			√	√
E-Commerce				
CubeCart			√	√
OS Commerce			√	√
Zen Cart			√	√
FA.Q.				
FAQMasterFlex			√	√
Hosting Billing				
AccountLab Plus			√	√
phpCOIN			√	√
Image Galleries				
4Images Gallery			√	√
Coppermine Photo Gallery			√	√
Gallery			√	√

Scripts Directory 3



FEATURE	QIQ 4 EMAIL	QIQ 3 PREMIUM	QIQ 2 PREMIUM PLUS	QIQ 1 PLATINUM
Mailing Lists				
PHPlist			√	√
Polls and Surveys				
Advanced Poll			√	√
LimeSurvey			√	√
phpESP			√	√
			√	√
Project Management				
dotProject			√	√
PHProjekt			√	√
Site Builders				
Soholaunch Pro Edition			√	√
Templates Express			√	√
Wiki				
TikiWiki CMS/Groupware			√	√
PhpWiki			√	√
Other Scripts				
Dew-NewPHPLinks			√	√
Moodle			√	√
Open-Realty			√	√
phpAdsNew			√	√
PHPauction			√	√
phpFormGenerator			√	√
WebCalendar			√	√

Why QiQ?

- QiQ has over 10 years experience in the hosting and domain name industry.
- QiQ is affordable and represents genuine value for money for businesses and individuals alike.
- When surveyed, 97% of our clients said they would recommend QiQ to others.
- QiQ offer a 30 day money back guarantee.
- QiQ offer instant account activation and domain name registration.
- All QiQ clients have access to a 24-hour online support system.
- A person, not a machine, will take your phone call, 24-hours a day, 7 days a week 365 days a year.
- QiQ products and services have no hidden charges.
- QiQ is a member of Nominet UK, one of the world's largest Internet registries.

Finally, we do not offer “unlimited” services. Our competitors may make claims that bandwidth and disk space is unlimited but we will not lie to our clients. Both bandwidth and disk space is a finite resource.

Other details

Backups

Backups of sites are taken but we always recommend that customers keep their own backups. If data is valuable, the owner of that data should be taking steps to ensure that there are regularly updated redundant copies at different locations.

QiQ Backups can only be used to restore entire servers in the event of a failure, not individual sites or files.

Server Usage

Please read our terms and conditions to confirm our web hosting is appropriate for your needs. In particular, please note:

Should your account use more than 5% of the servers processing power and as a result have a detrimental effect on other customers we will discuss with you alternative solutions for your hosting requirements.

Web hosting accounts are prohibited from hosting file distribution websites, adult content orientated websites, hosting banners, graphics or cgi scripts for other websites, storing pages, files or data as a repository for other websites, reselling or giving away web space under a domain, sub domain or directory.

Terms and Conditions

Full terms and conditions are available at <http://myqiq.info/tandc>